

Survival Kit Roll Out Webinar 1 27<sup>th</sup> Oct , 2020



## **Broad coverage**

- What does the program encompass
- The program
  - State wise schemes
  - Central schemes
- Roll out
- Business plan formats



### **Context - MSME**

- Liquidity the immediate crisis
- Forced to make company survival decisions based on limited information and unknowns
- Uncertainty around externalities (e.g. suppliers, lenders and shareholders etc.) potentially creating additional business and other types of risks
- Disrupted, restricted workforce fearful, remote and less productive
- Are there any government schemes we can access?



## What does the program entail...1

- CII members can access information on the current government – state and central, schemes
- Webinars to roll out the basic schemes
- Educate applicants on how to address issues in the respective application – formats, data, business plans, forecasts
- Helpdesk



## What does the program entail ...2

- Formation of a core team
- Roles and responsibilities
- Collation and updation of schemes
  - Scheme managers
  - Contact numbers
- Application process
  - Application modalities
- Feedback mechanism



# The program - Preparation of a survival kit

- Centre Schemes
- State Wise Schemes
- Prepare formats and a To Do manual
- A helpline phone number and email id
- Boundary conditions in the initial phase



#### Communication on the tool kit

### Webinar series – Fortnightly series

- Webinar 1 Introduction
- Webinar 2 Central schemes
- Mini Webinars Separate state wise schemes
- Webinar 3 Based on Feedback from members



### **Construct of Webinar 1**

- Introduction to the help desk
  - What kind of support can you expect ?
- Basic information of your organization
- Articulating your business situation
- Basic schemes



# Communication on the tool kit – Help Desk

- Set up an email help desk
- A phone help desk
- Open house
- Feedback
- Preparation of feedback for the scheme managers
- Link from the CII website



### Portal on the CII website

- Link to the various schemes
- General information
  - Formats
  - Application forms (English, Hindi and vernacular as reqd)
  - Contacts of the scheme administrating departments
  - Key personnel
- Collation of resources available
  - Guidelines and links



### **Construct of Webinar 2**

- Central schemes MSME classification
  - MSME
  - MeiTY
  - Aatmanirbhar
  - Make in India
  - Swatch Bharat
  - ...And others



#### Individual state wise webinars

- CII will coordinate sessions with state wise
  - Industry development departments
  - Startup Missions / Startup promotion departments
  - Sector wise schemes
  - State CM schemes
  - Centre coordinated schemes
  - Focus on vernacular



### Roll out

- Webinar 1
- Pre launch activity
- Collation of centre and state wise data
- Formats
- To Do text
- Helpdesk details
- Resourcing



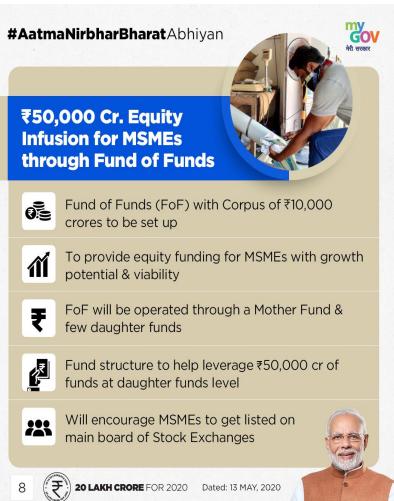
#### Central MSME Schemes – Basic Themes

- Prime Minister Employment Generation Programme and Other Credit Support Schemes
- Development of Khadi, Village and Coir Industries
- Technology Upgradation and Quality Certification
- Marketing Promotion Schemes
- Entrepreneurship and skill Development Programme
- Infrastructure Development Programme
- https://msme.gov.in/all-schemes



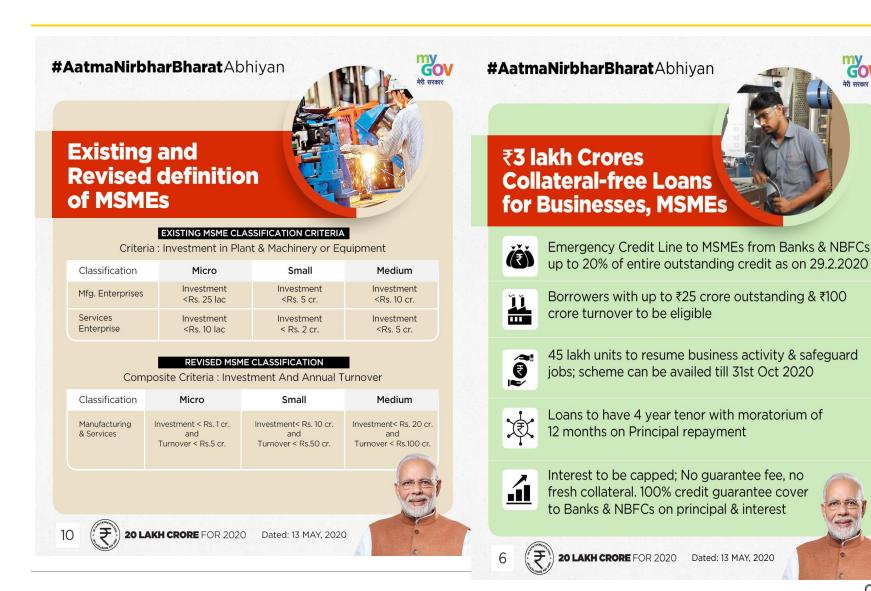
#### Some of the schemes...1





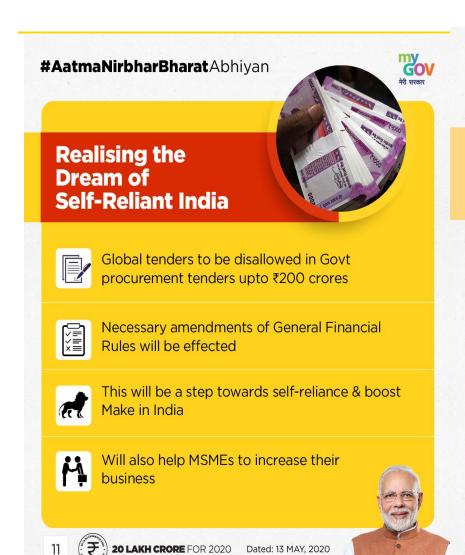


#### Some of the schemes...2





#### Some of the schemes...3



#AatmaNirbharBharatAbhiyan

# Other Interventions for MSMEs



MSME receivables from Gov and CPSEs\* to be released in 45 days

\*CPSEs: Central Public Sector Enterprises



E-market linkage for MSMEs to be promoted to act as a replacement for trade fairs & exhibitions



Fintech to be used to enhance transaction based lending using the data generated by e-marketplaces

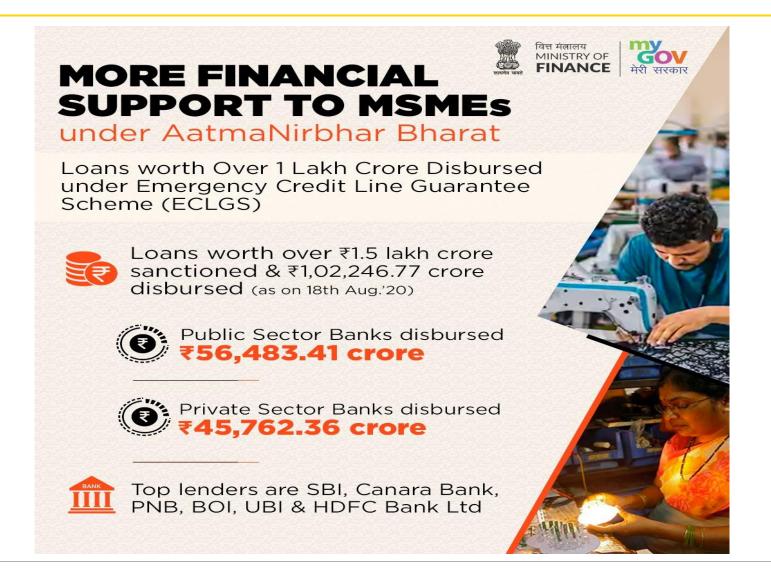


Govt has been continuously monitoring settlement of dues to MSME vendors from Govt & Central Public Sector Undertakings





#### More schemes to be announced this week ...





### Basic Business Models to be articulated

- Explanation of the current situation
- Key information required
- What is the general requirement of most schemes?
  - Financial
  - Business
  - Market
  - Forecast
  - Expansion



## The 9 building blocks of a business model

- Customer segments
- Value Propositions
- Channels
- Customer relationships
- Revenue Streams
- Key Resources
- Key activities
- Key partnerships
- Cost Structure



# **Customer Segments**

- Mass Market
- Niche Market
- Segmented
- Diversified

# Value propositions

- Newness
- Performance
- Customization
- Design Brand
- Price
- Accessibility
- Usability



### Channels

- How are we reaching our customer segments today?
- How are the channels integrated?
- Which ones work best ?
- Which are the most cost efficient?
- How are we aligning to the customer routines?

# **Customer relationships**

- One to one assistance
- Self service
- Automated services
- Communities
- Co-creation



#### **Revenue Streams**

- Asset sale
- Usage fee
- Subscription fees
- Lending / leasing / renting
- Licensing
- Brokerage
- Advertising







# **Key resources**

- Physical
- Intellectual
- ► Human
- Financial



# **Key Activities**

- Production
- Problem solving
- Platform / Network



# **Key Partnerships**

- Optimization and economies of scale
- Reduction of risk and anxiety
- Acquisition of particular resources and activities

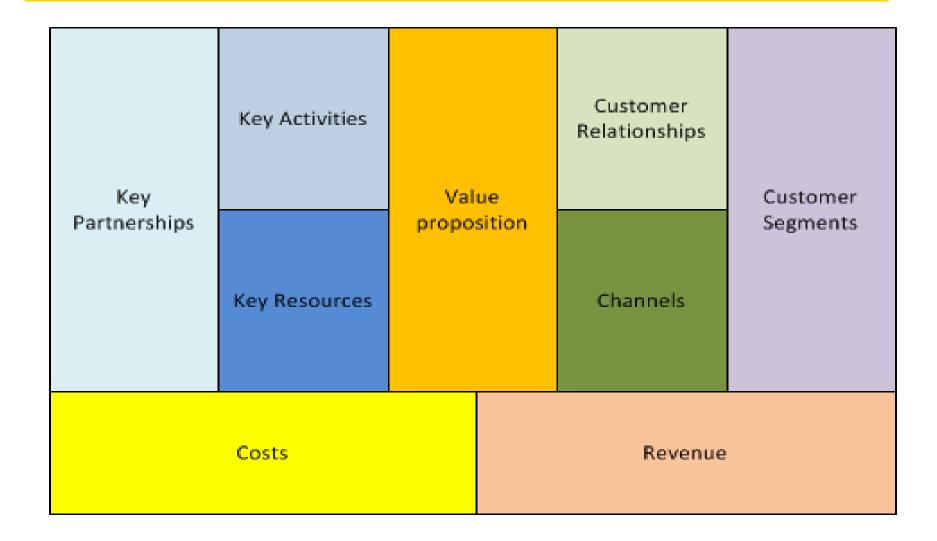
#### **Cost Structure**

### Approaches

- Cost driven
- Value Driven
- Characteristics
  - Fixed costs
  - Variable Costs
  - Economies of scale
  - Economies of scope



### The business model





# Way forward

- Help desk active from Nov 1st
- Updated schemes
  - Eg. Interest waiver scheme
- Sessions by scheme managers
  - Compendium of schemes
  - Website links
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